The following instructions illustrate the configuration necessary when using PPD’s RDC Onsite with Internet Explorer 8.

Using IE 8 Compatibility View will correct display problems like misaligned text, images, or text boxes.

- Open IE 8 --> Tools --> Compatibility View Settings
  - Add ppdi.com to the "Add this website" field
  - Click Add
  - Leave all other check boxes blank
  - Click Close

- Close all open Internet Explorer windows and reopen Internet Explorer